1. It was observed that 3 out of 5 participants were frustrated they couldn't find the Sign out button or Edit profile button. This means that for most of the users it is important to work with their profile.
2. It was observed that 2 out of 2 tutor participants were frustrated there was no option to cancel booked lectures. This means that most tutors need the option to cancel lectures in case of need.
3. It was observed that 2 out of 3 student participants were looking for repeat lecture booking. This means that many students like routine in tutoring.
4. It was observed that 1 out of 2 tutor participants was looking for notification about new bookings. This means that users need information about every new reservation.
5. It was observed that 1 out of 3 student participants was frustrated with the filter option, that there were no clear options to choose. This means that for some users structure in filters is important.
6. It was observed that 1 out of 3 participants was confused about the position of the booking button. This means that for a few users the flow of booking tutor is not intuitive.